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# Leadership in Light of N.E.P. 2020

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### Abstract:

When evaluating leadership capacity in light of the National Education Policy (NEP) 2020, we must consider the evolving dynamics of leadership. The rapid technological advancements in both teaching and non-teaching spheres necessitate a new kind of coordination and interaction among staff members. Leadership development in this context requires a focus on multiple dimensions. First, leaders must understand the personal characteristics of their subordinates and the nature of their work. A leader can transform their team through legitimate authority, providing tasks with rewards and punishments, but must also align the team with the organization's mission and vision. Second, justice and trust are vital. A leader who promotes equity and fairness ensures uniformity in behavior from top to bottom, which in turn fosters justice. This can only be achieved with forward-thinking, a strong team spirit, creativity, skill development, and proper mentorship. The quality standards of an organization can be achieved and maintained through collective decision-making, continuous practice, and the strategic use of new technology. Ultimately, accountability should be determined by performance, ensuring that every team member is contributing to the organization's aims.

**Keywords:** Access, Equity, Quality, Affordability, Accountability

### Introduction:

The strategy of leadership is undergoing significant transformation within educational systems worldwide. In order to remain competitive and relevant in a rapidly changing environment, outdated models must evolve to adapt to new challenges. The global pandemic and the ensuing technological revolution have accelerated the pace of this transformation. In particular, leadership styles have had to change to accommodate the needs and expectations of a new generation that values technology and innovation. To remain effective, leaders must not only embrace technological advancements but also develop new interpersonal skills to navigate the shifting dynamics of modern education.

In this new era, where traditional values may no longer resonate with younger generations, leaders must rethink their approach. The contemporary educational environment often views education as a service or business, where staff and students alike expect tangible results. In such a context, leaders can no longer rely solely on hierarchical structures, rules, and regulations. Instead, they must develop a deeper understanding of their colleagues' motivations, foster emotional connections, and create an environment that encourages productivity and innovation. In this way, leadership becomes a multifaceted role, requiring both analytical thinking to assess the past and a forward-looking vision to guide the future.

The aim of this paper is to explore how leadership capacity can be developed in alignment with the objectives of NEP 2020, focusing on key aspects such as access, equity, quality, umanities and the affordability, and accountability.

### **Objectives:-**

The main objectives of this paper are as follows:

- 1. How to enhance access within educational organizations.
- 2. How to foster equity among colleagues and staff.
- 3. How to improve the quality of institutions.
- 4. How to improve the affordability of institutions.
- 5. How to ensure accountability for actions and outcomes within educational institutions.

### **Interpretations:-**

### A. Promote Access:

#### 1. **Get United:**

A key characteristic of an effective leader is the ability to unite their team. A leader must foster cohesion within the organization, bringing together individuals from various backgrounds and with different perspectives. This unity is essential for progress. If a leader can unite their staff, then the organization can move forward collectively. Access to all members of the organization must be a priority. This means making sure that communication channels are open, and that each member feels that they have a voice in the organization's decisions.

# Skilled Speaker:

Effective leadership requires strong communication skills. A leader must be able to articulate their vision in a way that inspires others to follow. To enhance accessibility, leaders must become skilled speakers who can motivate and engage their colleagues. When individuals feel heard and understood, their productivity and overall efficiency increase. An efficient leader understands how to connect with others and convey ideas in ways that resonate with them.

#### **Soft-Hearted:** 3.

Empathy is a key component of successful leadership. A leader must be compassionate and

consider the needs and expectations of their colleagues. When leaders demonstrate a genuine concern for their team's well-being, it strengthens trust and fosters loyalty. A leader who takes the time to understand the needs of their subordinates is more likely to inspire loyalty and a high level of engagement from their staff.

# **B.** Equity:

### **Create an Inclusive Environment:**

Establishing and promoting trust and inclusivity between employer and employee is essential for building positive relationships within any institution. Leaders must be proactive in creating an environment where everyone feels valued, regardless of their role or background. Inclusivity leads to better teamwork, innovation, and a stronger sense of community within the organization.

#### 2. **Reduce Barriers:**

Leaders must work to eliminate any barriers that exist between different levels of staff, ensuring that communication is transparent and that everyone has access to the same opportunities. If a leader is able to break down these barriers, it fosters a culture of equality and enhances overall productivity.

# **Change Your Lens:**

A leader must understand that each person is unique, and not everyone can be approached in the same way. By changing their perspective and adapting their communication style to meet the needs of each individual, leaders can build stronger relationships. A leader should avoid making assumptions about others based on surface-level observations. By taking the time to understand each person's motivations and challenges, they can foster a more equitable environment.

### C. Quality:

### Forward Thinker:

An effective leader is always thinking ahead. They plan for the future and anticipate potential challenges before they arise. Forward-thinking leaders are proactive in their approach, ensuring that their institution is prepared for any eventuality. This allows the organization to remain resilient and adaptable in the face of change.

### **Provide Refreshers:**

Continual professional development is crucial for maintaining high standards within an organization. A good leader recognizes the importance of providing regular training and refresher courses to their team. This not only helps individuals improve their skills, but it also boosts their confidence and enhances their ability to contribute effectively to the organization's goals.

#### 3. **Promote Creativity:**

Creativity is a key driver of innovation. A leader should actively encourage their colleagues to think creatively and share their ideas. When employees are given the freedom to explore new ideas and approaches, they feel more engaged and motivated. If a colleague's creativity can drive the organization forward, it should be nurtured and respected.

# 4. Team Spirit:

Quality is often a reflection of teamwork. When staff work together harmoniously, the overall output of the organization improves. A good leader fosters a culture of collaboration and mutual respect, encouraging individuals to share their knowledge and skills for the benefit of the whole institution. Team spirit is essential for fostering a positive work environment and achieving collective goals.

### 5. Advanced Skill Use:

In today's rapidly changing world, institutions must embrace new technologies and methodologies to stay competitive. Leaders should ensure that their teams are equipped with the latest tools and skills to enhance their productivity and the overall quality of the work. Incorporating advanced skills and new technology into the workplace can greatly improve the efficiency and effectiveness of the team.

# 6. Provide Right Guidance:

Regular monitoring and guidance are essential for improving the quality of work. A leader should be actively involved in supporting their team, offering feedback and advice as needed. By providing guidance, leaders can help their colleagues stay on track and continue improving their performance.

### D. Affordability:

### 1. Use Recent Innovations:

By adopting the latest innovations in technology and practices, an institution can increase its efficiency and reduce costs. The use of new tools and technologies allows the organization to streamline processes, complete tasks more quickly, and ultimately improve the quality of work. Innovation is often the key to achieving affordability without sacrificing quality.

### 2. Group Decision Making:

Involving everyone in decision-making processes increases the likelihood of success. When decisions are made collaboratively, individuals are more likely to feel ownership over the outcome, which boosts productivity. Group decision-making fosters a sense of shared responsibility and accountability, leading to more efficient and effective work.

### 3. Clear Concept of Work:

Clear communication about expectations and responsibilities is crucial to enhancing efficiency. When employees understand their roles and the tasks they are responsible for, they are more likely to perform well. By providing clear instructions and setting well-defined goals, leaders can significantly improve the performance of their teams.

# 4. Regular Practices:

To build efficiency and consistency, regular practice is essential. Leaders should encourage their teams to develop routines and practices that promote continuous improvement. By practicing regularly, employees can enhance their skills, improve their efficiency, and contribute more effectively to the organization's goals.

# E. Accountability:

# 1. Determination of Objectives:

The first step in establishing accountability is to clearly define the objectives of the organization. When the objectives are well-understood, it becomes easier to track progress and hold individuals accountable for their contributions. Clear objectives provide a framework within which everyone can work towards a common goal.

# 2. Implementation as Intended:

Once the objectives are set, it is important that the plan is executed as intended. Each member of the organization should be assigned tasks and given clear instructions. If the work is not completed according to plan or within the specified time frame, accountability must be enforced.

# 3. Distribution of Specific Work to Specific Person:

To ensure accountability, leaders should assign specific tasks to individuals rather than leaving responsibilities ambiguous. By doing so, it becomes clear who is responsible for each aspect of the work. This clarity ensures that individuals can be held accountable for their contributions.

# 4. Completion of Work within Stipulated Time Period:

Regular inspections and evaluations of completed tasks help ensure that the work is completed on time and to a high standard. Accountability is enforced by periodically checking the status of ongoing tasks, ensuring that deadlines are met and that work quality is maintained.

### **Conclusion:**

According to N.E.P. 2020, the five pillars of leadership—access, equity, quality, affordability, and accountability—are essential for developing effective leadership capabilities. If these elements are present, a leader can be considered high-quality. Leadership should flow from top to bottom; if rules and regulations are created at the higher levels but there is no access to lower-level employees, the effectiveness of leadership is compromised. Similarly, a leader must treat subordinates with fairness and equity. To improve quality, leaders must be forward-thinking, promote team spirit, and encourage creativity. Additionally, a good leader should understand the strengths and work capacities of each subordinate to ensure maximum productivity. Finally, accountability should be firmly established for every task, ensuring that work is completed on time and to the highest standard. Therefore, we can say that to bring the qualities of a good leader within oneself, one will have to change oneself according to the new circumstances, that is why the new

education policy 2020 has been talked about in the form of these five pillars and these five pillars have been implemented. To transform it, we will have to bring the above mentioned statements into our work practice.

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