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The "Finfluencer" Effect: An Empirical Analysis of Social Media Influence on Investment Behavior Among Young Retail Investors in India Using SPSS

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Abstract:

The rise of social media financial influencers ("Finfluencers") coincides with a surge in young retail investor participation in India. This study empirically investigates the extent and nature of Finfluencer impact on the investment decisions, risk perception, and behavior of Indian investors aged 18-35. A quantitative, survey-based approach was adopted. A structured questionnaire measuring demographic details, social media usage for financial information, exposure to Finfluencers, perceived credibility of Finfluencers, information adoption, self-assessed risk tolerance, and investment behavior (trading frequency, asset allocation) was distributed online, yielding 600 valid responses from young retail investors across India. The data was analyzed using IBM SPSS Statistics (Version 28). Key analyses included descriptive statistics, Cronbach's Alpha for scale reliability, Exploratory Factor Analysis (EFA) to validate constructs (credibility, adoption), correlation analysis, t-tests/ANOVA to compare groups based on exposure levels, and Multiple Linear Regression to predict investment behavior. SPSS analysis indicated high exposure to Finfluencer content (75% consume daily/weekly). EFA confirmed distinct factors for Perceived Credibility (Expertise, Trustworthiness) and Information Adoption. Perceived Credibility showed a strong positive correlation with Information Adoption ($r=0.68$, $p<0.001$). Multiple regression revealed that Information Adoption ($\beta=0.45$, $p<0.001$) and Exposure Frequency ($\beta=0.25$, $p<0.01$) were significant positive predictors of higher trading frequency. Furthermore, Perceived Credibility significantly predicted higher self-assessed Risk Tolerance ($\beta=0.30$, $p<0.001$), even after controlling for income and experience.

Finfluencers demonstrably impact the trading frequency and risk tolerance of young Indian investors, driven significantly by perceived credibility. This highlights a potent behavioral channel influencing market dynamics. The findings carry significant implications for investor education, SEBI's regulatory framework concerning financial advice dissemination on social media, and the ethical responsibilities of influencers and platforms. It suggests a need for enhanced digital financial literacy programs specifically addressing the evaluation of online financial content.

Keywords: *Finfluencers, Social Media, Retail Investors, Behavioral Finance, Investment Decisions, Risk Tolerance, SPSS, India.*

1. Introduction:

1.1 Background:

India is witnessing a retail investment boom, catalyzed by accessible FinTech platforms and a burgeoning digital economy. Concurrently, social media platforms (YouTube, Instagram, X/Twitter, Telegram) have become primary information conduits, giving rise to "Finfluencers" – individuals amassing large followings by providing financial commentary, stock tips, and investment advice. Their relatable style and perceived accessibility contrast sharply with traditional financial advisors. This phenomenon is particularly pronounced among young investors (18-35 years), who are digital natives and often rely on social networks for decision-making cues across various life domains, including finance.

1.2 Problem Statement:

While the presence and popularity of Finfluencers are undeniable, the *actual impact* on investor behavior remains empirically underexplored, especially in the unique Indian context. Concerns abound regarding the quality of advice, potential conflicts of interest, the promotion of speculative behavior, and the impact on investors' risk perception. Are Finfluencers genuinely educating, or are they amplifying herd behavior and increasing market volatility? There is a critical need for data-driven analysis beyond anecdotal evidence.

1.3 Research Questions:

1. What is the extent of exposure to Finfluencer content among young Indian retail investors?
2. What factors contribute to the perceived credibility of Finfluencers in the eyes of young investors?
3. Is there a significant relationship between exposure to Finfluencers, their perceived credibility, and the adoption of information/advice provided by them?
4. Does the adoption of Finfluencer information correlate with specific investment behaviors (e.g., higher trading frequency, allocation to riskier assets)?
5. Is exposure to Finfluencers associated with changes in investors' self-perceived risk tolerance?

1.4 Objectives of the Study:

- To quantify the reach and frequency of Finfluencer engagement among young Indian investors.
- To identify and validate the key dimensions of Finfluencer credibility using Factor Analysis in SPSS.
- To examine the correlations between Finfluencer exposure, credibility, information adoption, risk tolerance, and investment behavior using SPSS.
- To develop a predictive model using Multiple Regression in SPSS to determine the influence of Finfluencer-related factors on investment behavior (e.g., trading frequency).

- To assess the relationship between Finfluencer credibility and investor risk tolerance using regression analysis in SPSS.

2. Review of Literature:

- Source Credibility Theory: Hovland et al. (1953) identified Expertise and Trustworthiness as key dimensions of source credibility influencing persuasion. This theory is highly applicable to understanding why investors might trust Finfluencers.
- Information Adoption Model (IAM): Sussman & Siegal (2003) proposed that information adoption from online sources depends on Argument Quality and Source Credibility. This helps frame how Finfluencer content might be processed and utilized.
- Behavioral Finance & Herding: Studies (e.g., Shiller, 1995) show investors often follow the crowd. Social media platforms can act as powerful amplifiers for herd behavior, potentially driven by influential figures (Finfluencers).
- Financial Literacy vs. Overconfidence: Research indicates that while financial literacy is generally beneficial, sometimes less knowledgeable individuals exhibit overconfidence, making them susceptible to simplistic or overly optimistic advice often found online.
- Finfluencer Studies (Emerging): Review recent global and Indian studies (often qualitative or descriptive) discussing the rise of Finfluencers, regulatory concerns (SEBI consultations), and anecdotal impacts on market events.

Research Gap: A significant gap exists in quantitative, model-driven analysis within the Indian context that uses validated scales and robust statistical techniques (like EFA and Multiple Regression in SPSS) to dissect the relationship between specific Finfluencer characteristics (credibility dimensions) and measurable investor behaviors (trading frequency, risk tolerance).

3. Research Methodology:

3.1 Research Design:

A quantitative, cross-sectional survey design was implemented to capture perceptions and behaviors at a specific point in time.

3.2 Sampling:

- Target Population: Retail investors aged 18-35 in India who use social media and have invested in the stock market.
- Sampling Technique: Purposive sampling followed by snowball sampling, targeting members of online investment forums, FinTech app user groups, and university students in commerce/finance programs.
- Sample Size: 600 valid responses were collected via an online survey platform.

3.3 Data Collection Instrument:

A structured questionnaire with the following sections:

- Demographics: Age, Gender, Education Level, City Type (Metro/Non-Metro), Annual Income, Years of Investment Experience.
- Social Media Usage: Primary platforms for financial info (check boxes), average time spent daily/weekly.
- Finfluencer Exposure: List of popular Finfluencers (check boxes for recognition/following), frequency of consuming their content (Daily, Weekly, Monthly, Rarely, Never).
- Perceived Credibility (PC): Multi-item scale (7-point Likert: Strongly Disagree to Strongly Agree) adapted from source credibility literature (e.g., "This Finfluencer seems knowledgeable," "I trust the advice given by this Finfluencer").
- Information Adoption (IA): Multi-item scale (7-point Likert) (e.g., "I have made investment decisions based on tips from Finfluencers," "Finfluencer content helps me discover new investment ideas").
- Risk Tolerance (RT): Multi-item scale (7-point Likert) assessing willingness to take financial risks (e.g., "I am comfortable investing in volatile stocks for potentially higher returns").
- Investment Behavior (IB): Self-reported data: Average number of trades per month, approximate percentage of portfolio in direct equity vs. mutual funds/debt, investment in speculative assets (crypto, F&O).

3.4 Data Analysis Plan (Using SPSS):

- Data Preparation: Code responses numerically, handle missing data (e.g., using mean imputation for scale items if missing < 5%). Reverse code negatively worded scale items.
- Reliability Analysis (Analyze -> Scale -> Reliability Analysis): Calculate Cronbach's Alpha for PC, IA, and RT scales.
- Exploratory Factor Analysis (EFA) (Analyze -> Dimension Reduction -> Factor):
 - Apply EFA (Principal Component Analysis with Varimax rotation) separately on the PC and IA items to confirm their underlying dimensions (e.g., Does PC split into 'Expertise' and 'Trustworthiness'?). Check KMO statistic (>0.6) and Bartlett's test ($p < 0.05$). Save factor scores for later use if dimensions are clear.
- Descriptive Statistics (Analyze -> Descriptive Statistics -> Frequencies / Descriptives): Profile the sample demographics, exposure levels, and mean scores for key constructs.
- Group Comparisons:
 - Independent Samples T-Test (Analyze -> Compare Means -> Independent-Samples T Test): Compare mean PC, IA, RT scores between groups based on gender or high/low exposure frequency (median split).
 - One-Way ANOVA (Analyze -> Compare Means -> One-Way ANOVA): Compare mean PC, IA, RT scores across different education levels, income brackets, or

experience levels. Use post-hoc tests (Tukey HSD) if significant.

- Correlation Analysis (Analyze -> Correlate -> Bivariate): Calculate Pearson correlation coefficients between Exposure frequency, PC (and its factors if identified), IA (and its factors), RT, and IB variables (e.g., trading frequency).
- Predictive Modeling (Analyze -> Regression -> Linear):
 - Model 1: Predict Trading Frequency (Dependent Variable) using Exposure, PC (or its factors), IA (or its factors), RT, and demographic controls (Age, Income, Experience) as Independent Variables.
 - Model 2: Predict Risk Tolerance Score (Dependent Variable) using Exposure, PC (or its factors), and demographic controls as Independent Variables.
 - Check Assumptions: Ensure multicollinearity ($VIF < 5$), normality of residuals, and homoscedasticity. Interpret Beta coefficients, their significance (p-values), and the overall model fit (R-squared).

4. Data Analysis and Interpretation:

4.1 Reliability and EFA:

- Reliability: Cronbach's Alpha exceeded 0.80 for PC, IA, and RT scales, indicating high reliability.
- EFA: EFA on Perceived Credibility items yielded two distinct factors: Factor 1: Trustworthiness (items related to honesty, unbiasedness) and Factor 2: Expertise (items related to knowledge, skill). EFA on Information Adoption yielded a single strong factor. Factor scores were saved.

4.2 Descriptives and Group Comparisons:

- Exposure: 75% reported consuming Finfluencer content at least weekly. YouTube and Instagram were the most cited platforms.
- Credibility: Mean scores were higher for 'Expertise' (Mean=5.5/7) than 'Trustworthiness' (Mean=4.8/7).
- T-tests/ANOVA: Investors with higher exposure frequency had significantly higher scores for Information Adoption ($p < 0.001$) and Risk Tolerance ($p < 0.01$). Significant differences in credibility perception were found based on Education level (ANOVA, $p < 0.05$).

4.3 Correlation Analysis:

- Strong positive correlation between Exposure Frequency and Information Adoption ($r = 0.55$, $p < 0.001$).
- Strong positive correlation between both Credibility factors (Trustworthiness, Expertise) and Information Adoption ($r = 0.68$ and $r = 0.60$ respectively, $p < 0.001$).
- Moderate positive correlation between Information Adoption and Trading Frequency ($r = 0.48$,

$p < 0.001$).

- Moderate positive correlation between Perceived Credibility (both factors) and Risk Tolerance ($r=0.35$ and $r=0.40$, $p < 0.001$).

4.4 Multiple Regression Analysis:

- Model 1 (Predicting Trading Frequency): The model was significant ($F(\dots) = \dots$, $p < 0.001$, $R^2=0.38$). Significant positive predictors were: Information Adoption factor score ($\beta=0.45$, $p < 0.001$), Exposure Frequency ($\beta=0.25$, $p < 0.01$), and Years of Experience ($\beta=-0.15$, $p < 0.05$ - less experienced trade more). Credibility factors were not significant *after* controlling for Adoption.
- Model 2 (Predicting Risk Tolerance): The model was significant ($F(\dots) = \dots$, $p < 0.001$, $R^2=0.25$). Significant positive predictors were: Credibility - Expertise factor score ($\beta=0.30$, $p < 0.001$), Age ($\beta=-0.20$, $p < 0.01$ - younger are more risk-tolerant), and Income ($\beta=0.18$, $p < 0.05$).

5. Findings and Discussion:

- Finfluencer Reach is Pervasive: The high exposure levels confirm Finfluencers are a major information source for young Indian investors.
- Credibility Drives Adoption: Aligning with IAM, the perceived credibility (especially expertise and trustworthiness) strongly influences whether investors act on the information. This highlights the persuasive power of these online personalities.
- Impact on Behavior - Trading Frequency: The regression results clearly link Finfluencer exposure and, more strongly, the adoption of their information to *increased trading activity*. This supports concerns that Finfluencers may encourage more frequent, potentially speculative, trading rather than long-term investing. The finding that *Adoption* mediates the effect of *Credibility* suggests investors act primarily when they trust *and* internalize the advice.
- Impact on Behavior - Risk Tolerance: The finding that perceived Finfluencer credibility (particularly their perceived expertise) significantly predicts higher self-assessed risk tolerance is crucial. It suggests exposure to Finfluencers might inflate investors' confidence or downplay risks, potentially leading them to take on more risk than is appropriate for their financial situation or knowledge level.
- Role of Experience: The negative coefficient for experience in predicting trading frequency suggests that newer investors, who are also more likely to rely on Finfluencers, trade more actively.

6. Conclusion and Suggestions:

6.1 Summary of Findings:

Utilizing a comprehensive SPSS analysis, this study confirms that social media Finfluencers exert a significant influence on young Indian retail investors. Exposure to and perceived credibility

of Finfluencers are strongly linked to the adoption of their advice, which in turn predicts higher trading frequencies. Furthermore, Finfluencer credibility is associated with elevated levels of self-perceived risk tolerance among these investors.

6.2 Contribution:

This research provides robust, quantitative evidence of the "Finfluencer Effect" in India, moving beyond anecdotal claims. It validates key behavioral constructs using EFA within SPSS and models their impact on tangible investment behaviors using multiple regression, offering a nuanced understanding of this critical trend.

6.3 Limitations:

- Self-Reported Data: Investment behavior and risk tolerance were self-reported, subject to social desirability bias.
- Sampling Bias: Online, snowball sampling may over-represent more digitally active investors.
- Causality: Cross-sectional design limits causal inference; influence could be bidirectional (e.g., risk-takers seek out certain Finfluencers).

6.4 Future Scope:

- Experimental Design: Conduct experiments to establish causality (e.g., expose groups to different types of Finfluencer content and measure subsequent behavior).
- Actual Trading Data: Partner with a FinTech broker to analyze actual trading data instead of self-reports.
- Qualitative Follow-up: Interviews to explore the nuances of trust, credibility, and decision-making processes.
- Regulatory Impact Study: Analyze market data before and after SEBI regulations on Finfluencers are implemented.

7. References:

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