



INTERNATIONAL RESEARCH JOURNAL OF HUMANITIES AND INTERDISCIPLINARY STUDIES

(Peer-reviewed, Refereed, Indexed & Open Access Journal)

DOI : 03.2021-11278686

ISSN : 2582-8568

IMPACT FACTOR : 6.865 (SJIF 2023)

Latest Trends in Library and Information Science

Dr. Anita Chandwani

Librarian,

Rajkumar Kewalramani Kanaya Mahavidyalaya,

Nagpur (Maharashtra, India)

E-mail: anja_janu@yahoo.co.in

DOI No. **03.2021-11278686** DOI Link :: <https://doi-ds.org/doilink/03.2023-22213231/IRJHIS2303018>

Abstract:

The field of library and information science (LIS) is constantly evolving with new trends and innovations. One of the latest trends in LIS is the adoption of digital technologies to manage library collections and services, including the use of online reference services and digital archives. Additionally, libraries are increasingly promoting diversity, equity, and inclusion in their collections and services, as well as in their hiring and staffing practices. Another important trend in LIS is the growing focus on data management, with libraries providing services such as data curation and analysis. User-centered services and personalized experiences are also becoming more prevalent in library services, and libraries are expanding their outreach efforts to engage with underserved communities through social media and other platforms. These latest trends in LIS demonstrate the field's continued evolution in response to changing user needs and technological advancements. The paper discusses various latest technological tools and their uses in Library and Information science.

Keywords: Collection Management, Electronic resource management (ERM), Augmented Reality, Digital Displays etc.

Introduction:

Libraries have been an important part of societies for centuries, serving as repositories of knowledge and providing access to information and resources. With the advent of Information and Communication Technology (ICT), libraries have undergone significant changes in the way they operate and provide services. One of the most significant impacts of ICT on libraries is the digitization of information. With the widespread use of the internet and digital technologies, libraries have been able to digitize their collections and make them available online. This has increased access to information and resources, allowing users to access materials from anywhere in the world at any time. In addition, digital collections can be easily searched and organized, making it easier for users to find the information they need. ICT has also transformed the way libraries provide services to their

users. Libraries now offer a range of online services, such as online catalogues, e-book lending, and online reference services. These services provide users with greater flexibility and convenience, allowing them to access library resources from their homes or workplaces.

Furthermore, ICT has enabled libraries to better manage their collections and resources. Libraries can now use sophisticated library management systems to track and organize their collections, making it easier to manage and retrieve information. In addition, libraries can use data analytics to understand how their resources are being used and to make informed decisions about resource allocation and collection development. Hence we can say that libraries are adopting changes with the transformation in the outer world and try to reach and satisfy its users in all possible ways. The paper discusses the latest trends in Library and Information services by using latest digital technologies.

Objectives of the Study:

- To recognize use of latest technological tools in libraries
- To explore various types of recent technological tools such as Internet of Things, Federated Search.
- To understand the process of Electronic Resource Management in Libraries
- To discuss the role of libraries using technology and latest trends.
- To understand use of latest trends in technology in providing library services to next level using Digital Displays, Gamification and Augmented Reality.

Latest Trends in Library and Information Science:

These are some of the latest trends in library and information science, and they are likely to continue to evolve as technology advances and user needs change.

➤ **Collection Management:**

Collection management refers to the process of acquiring, organizing, maintaining, and evaluating materials in a library or information center. Collection management is an essential function of library and information science as it ensures that the library's resources are relevant, up-to-date, and meet the needs of its users. The following are some of the essential components of collection management:

- **Selection:** Collection development starts with the selection of materials that meet the library's mission and objectives. Materials can be selected based on user needs, subject areas, and relevance to the community.
- **Acquisitions:** After selecting materials, the library needs to acquire them. Acquisitions involve the purchasing, leasing, or borrowing of materials, and it requires budgeting, order processing, and vendor relations.
- **Cataloging and Classification:** Once the materials are acquired, they need to be cataloged and

classified to make them discoverable and accessible to users. Cataloging involves the creation of bibliographic records that describe the materials, while classification involves organizing the materials into subject categories.

- **Preservation:** Preservation is the process of protecting the materials from damage and deterioration. It includes environmental control, security, and handling procedures.
- **Weeding:** Weeding is the process of removing materials from the collection that are no longer relevant or useful. It ensures that the collection remains current and meets the needs of users.
- **Evaluation:** Collection evaluation is an ongoing process that assesses the quality, relevance, and use of the materials in the collection. It helps the library to identify gaps in the collection, plan for future acquisitions, and assess the effectiveness of collection management policies.

Hence, collection management is a complex process that involves multiple steps and requires collaboration between librarians, staff, and users.

➤ **Electronic resource management (ERM) in Libraries:**

Electronic resource management (ERM) is the process of acquiring, organizing, maintaining, and evaluating electronic resources, including e-journals, e-books, databases, and multimedia resources, in a library or information center. ERM is becoming increasingly important in libraries as electronic resources continue to grow in popularity and become essential tools for research and information access.

The following are some of the essential components of ERM in libraries:

- **Selection and Acquisition:** ERM starts with the selection and acquisition of electronic resources that meet the library's mission and objectives. Selection criteria may include subject area, quality, accessibility, and cost.
- **Licensing and Contract Management:** Libraries need to negotiate and manage licenses and contracts with vendors and publishers for electronic resources. Licenses and contracts define the terms and conditions of use, including access, usage, and copyright.
- **Access Management:** Access management ensures that users have seamless and secure access to electronic resources. It includes setting up and managing authentication systems, ensuring remote access, and troubleshooting access problems.
- **Cataloging and Metadata Management:** Cataloging and metadata management involve creating metadata records that describe electronic resources and making them discoverable through the library catalog and discovery tools.
- **Usage Statistics and Evaluation:** Usage statistics and evaluation provide insights into the use of electronic resources by users. It helps libraries to make informed decisions on renewals, cancellations, and future acquisitions.
- **Renewals and Cancellations:** Libraries need to renew or cancel licenses and contracts based

on usage, cost, and relevance to the library's mission and objectives.

- **Technical Support:** Technical support is necessary for maintaining the electronic resources' functionality and resolving any technical issues that may arise.

Hence, ERM is a critical function in modern libraries, as electronic resources continue to grow in importance and popularity. Effective ERM ensures that electronic resources are accessible, discoverable, and meet the library's mission and objectives.

➤ **Cloud computing in Libraries:**

Cloud computing is the use of remote servers on the internet to store, manage, and process data instead of relying on a local server or personal computer. Cloud computing has become increasingly popular in libraries as it offers numerous benefits, including cost savings, flexibility, scalability, and accessibility.

The following are some of the ways libraries can use cloud computing:

- **Storage and Backup:** Cloud computing provides libraries with secure and reliable storage and backup solutions. Libraries can use cloud-based storage solutions like Google Drive or Dropbox to store digital collections, archival materials, and other data.
- **Library Management Systems:** Cloud-based library management systems like Alma and World Share Management Services allow libraries to manage their collections, circulation, cataloging, and acquisitions through a web-based interface. Cloud-based library management systems provide libraries with greater flexibility, scalability, and accessibility than traditional systems.
- **Digital Preservation:** Cloud computing can be used for digital preservation, including the preservation of digitized collections and born-digital materials. Cloud-based digital preservation systems like Preservica and Rosetta provide libraries with secure and reliable long-term preservation solutions.
- **Virtual Reference and Collaborative Tools:** Cloud computing provides libraries with virtual reference and collaborative tools like chatbots, video conferencing, and collaboration tools like Google Docs and Trello. These tools enable libraries to provide remote reference services, facilitate collaboration among staff, and improve user engagement.
- **Data Analysis and Visualization:** Cloud-based data analysis and visualization tools like Tableau and Google Analytics enable libraries to analyze and visualize data related to their collections, usage, and users. This provides libraries with insights that can help inform decision-making and improve services.

Cloud Computing offers numerous benefits to libraries, including cost savings, flexibility, scalability, and accessibility. Libraries can use cloud computing for storage, library management

systems, digital preservation, virtual reference and collaboration tools, data analysis and visualization, and other functions.

➤ **Federated search (FS):**

Federated search (FS) is a search technology that enables users to search multiple databases and resources simultaneously through a single search interface. FS allows users to search multiple resources from different publishers, vendors, and platforms at the same time, without the need to navigate each resource's interface separately. FS is becoming increasingly popular in libraries as it provides users with a more efficient and effective way to search for information. Federated search is a powerful search technology that allows users to search multiple resources simultaneously through a single search interface. Federated search systems rely on metadata harvesting, search interfaces, authentication, search queries and results, customization and integration, and maintenance and updates.

➤ **Internet-of-Things (IoT):**

The Internet of Things (IoT) refers to a network of devices, sensors, and machines that are connected to the internet and can communicate with each other. IoT enables the collection and exchange of data between devices, which can be used to automate processes, improve efficiency, and enhance user experiences. IoT has many applications in various industries, including healthcare, agriculture, transportation, and manufacturing. In libraries, IoT technology can be used to improve the user experience, enhance collections management, and streamline operations.

Some examples of how IoT technology can be used in libraries include:

- **Smart Lighting and Climate Control:** IoT sensors can be used to monitor and adjust the lighting and climate control systems in libraries, optimizing energy use and enhancing the user experience.
- **Asset Tracking:** IoT sensors can be used to track library assets, such as books, journals, and other materials. This enables librarians to manage collections more efficiently and improve user access to materials.
- **Environmental Monitoring:** IoT sensors can be used to monitor environmental conditions, such as temperature and humidity, in library storage areas. This helps to ensure the preservation of collections and reduce the risk of damage from environmental factors.
- **User Tracking:** IoT sensors can be used to track user behavior in libraries, providing librarians with insights into user needs and preferences. This information can be used to improve library services and tailor collections to better meet user needs.
- **Automated Check-In and Check-Out:** IoT technology can be used to automate check-in and check-out processes in libraries, making it faster and more convenient for users to borrow and return materials.

- **Interactive Displays:** IoT technology can be used to create interactive displays and exhibits in libraries, enhancing the user experience and promoting engagement with library materials and services.

➤ **Digital Displays:**

Digital displays refer to electronic screens that can display images, videos, and other digital content. In libraries, digital displays are used to communicate information to users, promote library services and events, and provide access to digital collections.

Here are some common uses of digital displays in libraries:

- **Announcements:** Digital displays can be used to announce upcoming events, workshops, and other library programs.
- **Promotions:** Digital displays can be used to promote library services, resources, and collections.
- **Book Displays:** Digital displays can be used to showcase new books, staff picks, and other featured collections.
- **Informational Displays:** Digital displays can be used to provide information on library policies, procedures, and services.
- **Interactive Displays:** Digital displays can be used to create interactive exhibits, quizzes, and other engaging activities to promote library materials and services.
- **Virtual Exhibits:** Digital displays can be used to create virtual exhibits showcasing special collections and archives.

➤ **Gamification/Augmented Reality:**

Gamification refers to the use of game elements, such as points, badges, and leaderboards, in non-game contexts to motivate and engage users. In libraries, gamification can be used to promote library resources and services, encourage reading and learning, and create a fun and engaging user experience.

Here are some common ways gamification is used in libraries

- **Learning Programs:** Gamification can be used to make learning more engaging and fun by incorporating game elements into online tutorials and educational materials.
- **Library Services:** Libraries can use gamification to promote library services, such as reference assistance, by creating challenges or quests that encourage users to explore and use library resources.
- **Library Events:** Gamification can be used to create interactive and engaging experiences for users during library events, such as scavenger hunts or trivia games.
- **Augmented reality (AR)** refers to the use of digital technology to overlay virtual content onto the real world. In libraries, AR can be used to enhance the user experience by creating

interactive and immersive learning experiences.

Here are some common ways AR is used in libraries-

- **Interactive Exhibits:** AR can be used to create interactive exhibits that allow users to explore library collections in new and exciting ways
- **Virtual Tours:** Libraries can use AR to create virtual tours of library spaces, collections, and exhibits.
- **Learning Tools:** AR can be used to create learning tools that help users engage with and understand complex concepts and ideas.
- **Storytelling:** Libraries can use AR to create immersive storytelling experiences that allow users to explore stories and narratives in new and exciting ways.

Conclusion:

Libraries are increasingly adopting a user-centered approach to service delivery, which emphasizes the importance of understanding and meeting the needs of library users. This approach involves actively engaging with patrons, soliciting feedback, and tailoring services to meet specific user needs. Libraries use latest technologies for effective services such as Effective collection management ensures that the library's resources are relevant, up-to-date, and meet the needs of its users. ERM ensures that electronic resources are accessible, discoverable, and meet the library's mission and objectives. Libraries can use cloud computing for storage, library management systems, digital preservation, virtual reference and collaboration tools, data analysis and visualization, and other functions. Federated search is a powerful search technology that allows users to search multiple resources simultaneously through a single search interface. IoT technology helps libraries improve the user experience, enhance collections management, and streamline operations. Digital displays are a versatile tool that can be used to promote library services, communicate information to users, and enhance the user experience. Gamification and augmented reality are two technologies that are increasingly being used in libraries to engage users and enhance the learning experience.

Hence technology will continue to be an important part of future libraries and the libraries have a scope to get modernized with latest trends and achieve its goals of user satisfaction in efficient and effective ways.

References:

1. Uddin, J., & Hasan, N. (2012). Use of information technology in library service: A study on some selected libraries in Northern part of Bangladesh. *International Journal of Library and Information Science* Vol. 4(3), pp. 34-44, March 2012 available on https://academicjournals.org/article/article1379684073_Uddin%20and%20Hasan.pdf
2. Jagdish, A. (2008). Innovative technologies for building libraries of tomorrow. <https://ir.inflibnet.ac.in/bitstream/1944/1460/1/5.pdf>

3. Barathi, S., Loganathan, G., & Rajan, V. R. (2017). Emerging technological innovations in library knowledge management and services. *Advances in Computational Sciences and Technology* ISSN 0973-6107 Volume 10, Number 5 (2017) pp. 1479-1486 available on https://www.ripublication.com/acst17/acstv10n5_73.pdf
4. D'silva & P. Balasubramanian (2022) Emerging Technological Trends in Library Management and Services. *Journal of Advances in Library and Information Science*, Vol.11, No 2. April-June. 2022, pp-172-180 available on <http://jalis.in/pdf/11-2/Divina.pdf>

